SPH - OIT

PUBLIC HEALTH

Unboxing at home – Remote Setup

Docking Station Setup:

Please assemble the docking station.

Dual monitor setup

You will need:
1x HDMI cable
1x VGA cable

Single monitor setup

You will need:
1x HDMI cable
        or
1x VGA cable

DVI   VGA   HDMI   DisplayPort

HDMI   **Display port**   **VGA**

Dual monitor setup

1x HDMI cable
1x VGA cable

Monitor 1

Monitor 2

Docking Station for Dual Monitor

Complete setup:

How are these monitors connected?

Monitor 1 using a VGA cable and Monitor 2 a HDMI cable connecting to the docking station. The docking station is connected to the laptop via USB cable that came along with the docking station.

Single monitor setup

1x HDMI cable **or** 1x VGA cable

Monitor 1

Option 1:   Option: 2

Docking Station setup for Single monitor

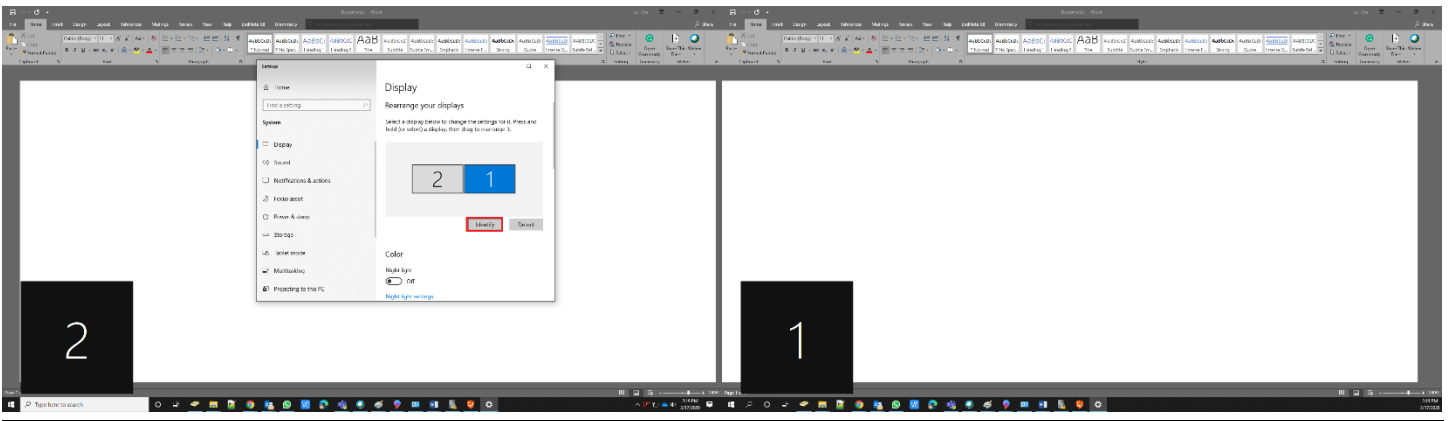Option 1: HDMI cable   Option 2: VGA cable

Complete setup:

Having Display Issues?

Is your mouse pointer not going across to the other monitor? This may be a display issue. You can resolve this issue by right clicking on your desktop and clicking on "**Display Settings**"
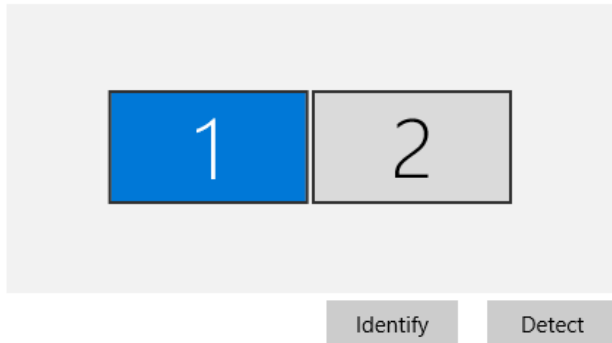

Click on "**Identify**" this will allow your computer will pinpoint which monitor is "2" and "1" (on the lower left-hand side of the screen.) To resolve the issue, you can drag the square with the number and swap the sides. This will rearrange your monitor and you should be able to drag your mouse left and right between one another.
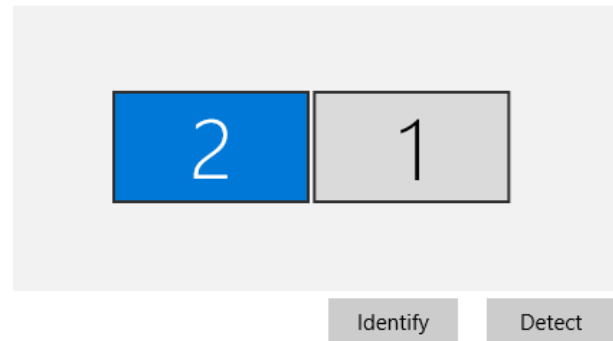
Display

Rearrange your displays

Select a display below to change the settings for it. Press and
hold (or select) a display, then drag to rearrange it.
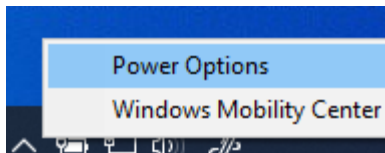
| 1 | 2 |

Identify   Detect

Display

Rearrange your displays

Select a display below to change the settings for it. Press and
hold (or select) a display, then drag to rearrange it.
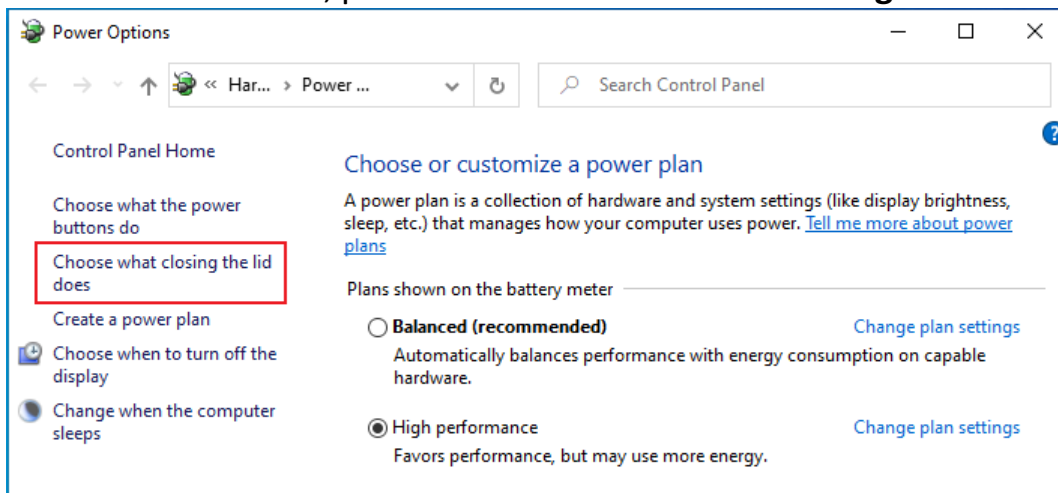
| 2 | 1 |

Identify   Detect

Why does my display go blank when I close my laptop lid?

You close your laptop's lid and everything goes blank. This is the result of your power settings.
We can change these settings to adapt to your new setup by going into your power settings.

1. On the bottom right of your screen there is your battery information.
   Please right click and choose "**Power Options**".

   Power Options
   Windows Mobility Center

2. On the left hand side, please select " **Choose what closing the lid does** "

   Power Options   —   □   ×

   ← → ∨ ↑ « Har... › Power ...   ∨   ↺   🔎 Search Control Panel

                                                                                    ❓

   Control Panel Home   Choose or customize a power plan

   Choose what the power   A power plan is a collection of hardware and system settings (like display brightness,
   buttons do   sleep, etc.) that manages how your computer uses power. Tell me more about power
                               plans
   Choose what closing the lid
   does   Plans shown on the battery meter
   Create a power plan
                               ○ **Balanced (recommended)**   Change plan settings
   Choose when to turn off the   Automatically balances performance with energy consumption on capable
   display   hardware.

   Change when the computer   ◉ High performance   Change plan settings
   sleeps   Favors performance, but may use more energy.

3. "**When I close the lid**" while "**Plugged in**", choose "**Do nothing**". Click **Save changes**.